

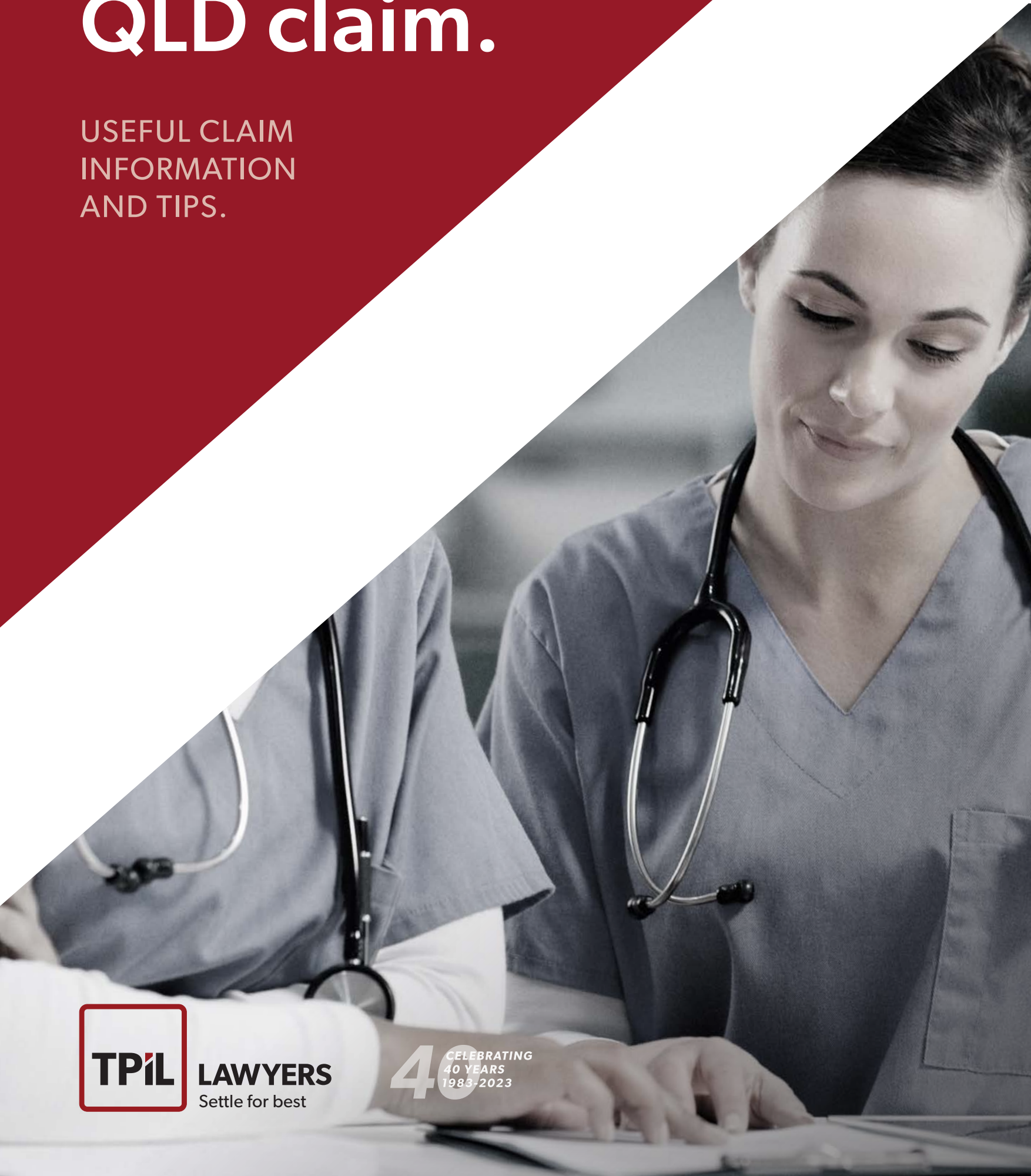
Help with your WorkCover QLD claim.

USEFUL CLAIM
INFORMATION
AND TIPS.



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Here are some useful details about how to proceed with your **WorkCover QLD claim.**

For a statutory claim

Eligibility

- You're a PAYG employee (paid after tax)
- An event causes you injury or you sustain injury over a period of time
- Your work duties are a significant contributing factor to the injury.

Benefits

WorkCover QLD will:

- Pay your medical expenses; and
- Pay and/or contribute towards your lost wages for any time off work

Notice of Assessment

Once your injuries have reached maximum medical improvement, your claim will end. Your degree of permanent impairment can then be assessed.

- ▶ If you have a permanent impairment, WorkCover QLD will issue a Notice of Assessment. The Notice will contain an offer to you of approximately \$3,000 for each one per percent impairment.
- ▶ Usually this offer cannot be accepted if you wish to bring a common law claim. The damages available in a common law claim will far exceed the offer contained in the Notice of Assessment.

Note: do not accept any offer without discussing it with us first as it will affect your rights to claim.

For a common law claim

Eligibility

- ▶ Your injury has been caused and/or contributed by the actions of your employer and/or co-workers failing to provide a safe system of work and/or safe work environment;
- ▶ A Notice of Assessment has been issued.

Damages

- ▶ Pain and suffering
- ▶ Past and future expenses;
- ▶ Past and future loss of wages/superannuation and/or earning capacity.

Time to claim Damages

- Generally, you have three years from the date of your injury to start your common law claim.
- If you have not received notice of your permanent impairment (NOA) by two and a half years after your injury, you should request to be assessed so that you have six months to start your common law claim from when you are given your final NOA.

If you miss the deadline to start your common law claim you will lose your right to do so.

Useful WorkCover QLD hints & tips

Don't delay talking to us.

- Get referred to treating specialists to guide the WorkCover QLD claims officers
- Do not perform paid or unpaid work without telling WorkCover QLD
- Report all injuries to your General Practitioner

- Ensure all injuries are listed on your Workers' Compensation Medical Certificates
- Do not let your Workers' Compensation Medical Certificates expire. Always have a valid certificate
- Do not perform duties in excess of the restrictions listed on the Workers' Compensation Medical Certificates and/or a Suitable Duties Plan
- Request a worksite assessment by an Occupational Therapist to produce a suitable duties plan for any return to work
- If you are not coping with your return to work duties, return to your general practitioner and/or specialist for review
- You can access adjustment to injury counselling through WorkCover QLD without a psychiatric injury being accepted
- Only a psychiatrist can diagnose a psychiatric injury
- See your General Practitioner regularly
- Perform the home exercises given to you by your physiotherapist
- You are entitled to a second opinion
- You may claim travel where the kilometres travelled are greater than 20km.

Your top 4 claim FAQs answered

■ **Is it worth making a claim?**

Definitely. You have nothing to lose. If your claim is unsuccessful our services will be free and you will pay nothing.

■ **What sort of compensation could I receive?**

Amounts vary widely depending on your situation and injury but examples include:

Jill: **\$450,000** - workplace Injury

Matt: **\$700,000** - workplace Injury

Imogen: **\$1,200,000** - workplace injury

Bob: **\$155,000** - workplace Injury

John: **\$175,000** - workplace Injury

Sarah: **\$295,000** - workplace Injury

■ **Will I have to go to trial?**

No. You can agree to settle your claim at any time.

■ **What will I have to do?**

You won't have to do much - attend some medical appointments usually. We can deal with everything else without you needing to be involved.

How to get your WorkCover QLD claim started.

Simply contact us [by email now](#) to help with the details of your WorkCover QLD claim. By setting things up correctly now, we can maximise your chances of success in the future.

**Thanks again for contacting us,
let's stay in touch.**



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